

F. No. 32/10 / 2024-DRT  
Government of India  
Ministry of Finance  
Department of Financial Services

3<sup>rd</sup>Floor, Jeevan Deep Building  
Parliament Street, New Delhi  
10<sup>th</sup> July 2024

To

Conveners of SLBCs  
All States & UTs

**Sub: Central KYC Records Registry (CKYCR) – Review of progress by SLBC.**

Sir,

Please refer to letter No. 32/07/2023-DRT dated 13.09.2023 of this department wherein it was requested to invite CERSAI to make a detailed presentation in the SLBC meetings in order to create awareness among the Banks and Financial Institutions about CKYCRR, its benefit and usage, through SLBC platform.

2. It has been submitted by CERSAI that awareness sessions have been conducted by them.

3. It has now been decided to review the performance of participating Banks/Financial Institutions in each state on following parameters/metrics: -

- i. Total no. of branches of the bank in the state and no. of branches in which Search and Download functionality is available in the state.
- ii. No. of branches in which CKYC-Id is printed on passbook and on statement of account.
- iii. No. of branches in which CKYC banner along with CKYCR missed call No. 7799022129 has been displayed on the notice board.
- iv. Progress of upload, download and use of CKYCRR for customer on-boarding.

4. It is therefore requested to include the above-mentioned points as agenda items in all SLBC meetings. Data w.r.t to item (iv) above shall be provided by CERSAI in the 2<sup>nd</sup> week of succeeding month of every quarter. In case it is not received, you may contact CERSAI on Email Id - [tanush\\_malhotra@cersai.org.in](mailto:tanush_malhotra@cersai.org.in), Ph. No. – 011-24664618.

Yours faithfully,

  
(Shri Kant Namdeo)  
Director