

## NOTICE

Date: 04/06/2026

To all Jana Small Finance Bank Customers

If you are not satisfied with the Grievance Redressal process provided by the Bank, you can approach the below office of **Reserve Bank of India (RBI) Banking Ombudsman** for further assistance.

| Sl. No. | Centre      | Address of the Office of Banking Ombudsman                                                                                                                                                                                                                                                    |
|---------|-------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 1.      | Ahmedabad   | <b>Smt. Kalpana More</b><br>C/o Reserve Bank of India<br>Office of RBI Ombudsman<br>4th Floor, Riverfront House<br>Behind H. K. Arts College<br>Between Gandhi and Nehru Bridge<br>Pujya Pramukh Swami Marg (Riverfront Road-West)<br>Ahmedabad- 380009<br>STD Code: 079<br>Tel. No. 26582357 |
| 2.      | Bengaluru   | <b>Smt N Mohana</b><br>C/o Reserve Bank of India<br>10/3/8, Nrupathunga Road<br>Bengaluru -560 001<br>STD Code: 080<br>Tel. No. 22277660/22180221                                                                                                                                             |
| 3.      | Bhopal      | <b>Shri Sivakumar Bose</b><br>C/o Reserve Bank of India<br>Hoshangabad Road<br>Post Box No. 32, Bhopal-462 011<br>STD Code: 0755<br>Tel. No. 2573772                                                                                                                                          |
| 4.      | Bhubaneswar | <b>Smt. Nengneikim Guite</b><br>C/o Reserve Bank of India<br>Pt. Jawaharlal Nehru Marg<br>Bhubaneswar-751 001<br>STD Code: 0674<br>Tel. No. 2390090                                                                                                                                           |
| 5.      | Chandigarh  | <b>Shri Rajeev Dwivedi</b><br>C/o Reserve Bank of India<br>4th Floor, Sector 17<br>Chandigarh<br>STD Code: 0172<br>Tel. No. - 2721109, 2721011, 2727118                                                                                                                                       |
| 6.      | Chennai (I) | <b>Shri Rajesh Kumar Mahana</b><br>C/o Reserve Bank of India<br>Fort Glacis, Chennai 600 001<br>STD Code: 044<br>Tel No.25395964                                                                                                                                                              |

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| 7.  | Chennai (II) | <b>Smt. Jayanti Mohapatra</b><br>C/o Reserve Bank of India<br>Fort Glacis, Chennai 600 001<br>STD Code: 044<br>Tel No.25383976                                                   |
| 8.  | Dehradun     | <b>Ms Deepti Agrawal</b><br>C/o Reserve Bank of India<br>Plot No. 16-17, IT Park,<br>Sahastradhara Road,<br>Dehradun Uttarakhand - 248 013<br>STD Code: 0135<br>Tel No.: 2742001 |
| 9.  | Guwahati     | <b>Shri Bobby Lal Sebastian</b><br>C/o Reserve Bank of India<br>Station Road, Pan Bazar<br>Guwahati-781 001<br>STD Code: 0361<br>Tel.No. 2542556                                 |
| 10. | Hyderabad    | <b>Dr. Singala Subbaiah</b><br>C/o Reserve Bank of India<br>6-1-56, Secretariat Road<br>Saifabad, Hyderabad-500 004<br>STD Code: 040<br>Tel. No. 23210013                        |
| 11. | Jaipur       | <b>Smt Baljit Birah</b><br>C/o Reserve Bank of India,<br>4th floor Rambagh Circle,<br>Tonk Road, Jaipur - 302 004<br>STD Code: 0141<br>Tel. No. 2577931                          |
| 12. | Jammu        | <b>Sh. Neeraj Kumar</b><br>C/o Reserve Bank of India,<br>Rail Head Complex,<br>Jammu- 180012<br>STD Code: 0191<br>Tel No: 2477905                                                |
| 13. | Kanpur       | <b>Shri P. S. Khual</b><br>C/o Reserve Bank of India<br>Post Box No. 82/142,<br>Mahatma Gandhi Road,<br>Kanpur-208001<br>STD Code: 0512<br>Tel. No. 2305174                      |
| 14. | Kolkata (I)  | <b>Shri Rabindra Kishore Panda</b><br>C/o Reserve Bank of India<br>15, Netaji Subhash Road<br>Kolkata-700 001<br>STD Code: 033<br>Tel. No. 22310217                              |
| 15. | Kolkata (II) | <b>Ms. Mary Lianlunkim Deng</b><br>C/o Reserve Bank of India<br>15, Netaji Subhash Road<br>Kolkata-700 001<br>STD Code: 033<br>Tel. No. 22628771                                 |

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| 16. | Mumbai (I)     | <b>Smt. Raksha Mishra</b><br>C/o Reserve Bank of India<br>4th Floor, RBI Byculla Office Building,<br>Opp. Mumbai Central Railway Station,<br>Byculla, Mumbai-400 008<br>STD Code: 022<br>Tel No. 23022028     |
| 17. | Mumbai (II)    | <b>Shri Sanjay Kumar</b><br>C/o Reserve Bank of India,<br>1st Floor, RBI Byculla Office<br>Building, Opp. Mumbai Central<br>Railway Station, Byculla,<br>Mumbai-400 008<br>STD Code: 022<br>Tel No.: 23001285 |
| 18. | New Delhi (I)  | <b>Ms. Mary Lawm Ngaih Ching Gwite</b><br>C/o Reserve Bank of India,<br>06, Sansad Marg, New Delhi<br>STD Code: 011<br>Tel. No. 23313359                                                                      |
| 19. | New Delhi (II) | <b>Smt Nandita Singh</b><br>C/o Reserve Bank of India,<br>6, Sansad Marg, New Delhi<br>STD Code: 011<br>Tel. No. 2371 5393                                                                                    |
| 20. | Patna          | <b>Shri Kumar Rajesh Ranjan</b><br>C/o Reserve Bank of India<br>Patna-800 001<br>STD Code: 0612<br>Tel. No. 2322569                                                                                           |
| 21. | Raipur         | <b>Shri Mohan Rawat</b><br>C/o Reserve Bank of India<br>54/949, Shubhashish Parisar, Satya Prem Vihar<br>Mahadev Ghat Road, Sundar Nagar, Raipur- 492013<br>STD Code: 0771<br>Tel. No: 2241819                |
| 22. | Ranchi         | <b>Shri Manoj Ranjan</b><br>C/o Reserve Bank of India<br>Fourth Floor, Pragati Sadan,<br>RRDA Building, Kutchery Chowk,<br>Ranchi – 834001<br>Jharkhand<br>STD Code: 0651<br>Tel No.: 2210512                 |
| 23. | Shimla         | <b>Shri Ramesh Chand</b><br>C/o Reserve Bank of India<br>Main Market, Kasumpti<br>Shimla - 171 009<br>Himachal Pradesh<br>STD Code: 0177<br>Tel. No. 2627320                                                  |

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| 24. | Thiruvananthapuram | <b>Shri E. B. Chindhan</b><br>C/o Reserve Bank of India<br>Bakery Junction<br>Thiruvananthapuram-695 033<br>STD Code: 0471<br>Tel. No. 2326769 |
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